

S/N 10/028,958

PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hong Thi Nguyen Examiner: Knowlin, Thjuan P.  
Serial No.: 10/028,958 Group Art Unit: 2642  
Filed: December 19, 2001 Docket No.: 60027.0238US01/BS 01261  
Title: Conference Call Setup Automation

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 7, 2004.

  
Name: Jodi L. Hartman

ASSOCIATE POWER OF ATTORNEY

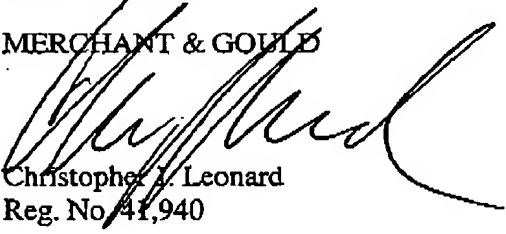
Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Please recognize Jodi L. Hartman, Registration No. P-55,251, as associate attorney in the above-identified application, with full power to prosecute this application and to transact all business in the U.S. Patent and Trademark Office connected therewith.

Respectfully submitted,

MERCHANT &amp; GOULD

  
Christopher L. Leonard  
Reg. No. 41,940

**39262**

PATENT TRADEMARK OFFICE

Merchant & Gould, LLC  
P.O. Box 2903  
Minneapolis, Minnesota 55402-0903  
Telephone: 404.954.5100